

Anna House Newsletter



Issue 2 Tel:01303 248501

Overnight Care for your pet

If a pet has to stay overnight at the vets, it may surprise you to know that many practices do not have members of staff on-site at night. In fact, it is quite rare for non-hospital practices to be able to provide an overnight service.

Here at Anna House, we know how important your pet's health and well-being is to you so we ensure that there is always someone present at the practice throughout the night. Animals are never left unattended overnight and this

means you can have peace of mind, knowing that someone is monitoring and caring for your pet during its entire stay.



Keep your pets smiling

Like us, pets can suffer from mouth problems that include plaque, gingivitis and tooth decay. In fact, dental disease affects over 75% of pets.



At Anna House, we regularly see cats, dogs, rabbits and guinea pigs – whether they need a little routine descaling or polishing, special food or something more extensive.

If dental disease is left untreated, it can lead to additional problems including difficulty eating, excess salivation and abscesses. Bacteria from gum disease can enter the blood stream and cause serious infections in the kidneys, liver and heart.

If you're concerned about your pet's teeth or gums, please give the practice a call and book your pet in for a consultation.

Anna House welcomes specialist consultant

We are delighted that Jean-Benoit Lefebvre MVDr., Dip. ECVS, MRCVS is available for those cases that require specialist consultant attention when he will visit Anna House to meet with owners and their pet and perform complex surgical procedures.

He qualified from Leige in Belgium in 2002 and was resident surgeon at Cambridge from 2005-2008. He became European Diplomate in Surgery in 2009.

Jean-Benoit is available for: simple and complex fracture repair; arthroscopy of the shoulder, elbow and stifle; TPLO and other surgical management of cruciate ligament rupture; thoracic and abdominal surgery and elbow dysplasia management via arthroscopy

Please contact us if you would like to discuss your pet's case with Jean-Benoit. You can call on 01303 248501 or pop in for a chat.



Anna House Membership Scheme Earn Points and Save Money!

If you aren't already a member of our loyalty scheme, don't forget to register with us so that you can earn points each time you purchase products or use our veterinary services.

All points earned will be converted into gift vouchers that can be redeemed when you come into the practice.

Pets Place

Everything for Your Pet in One Place



Paw print dog bed

Give your dog a good night's sleep with this comfortable and soft bedding. With its cosy fleece filling and soft touch patterned exterior, your pet will sleep like a dog! It is also machine washable.



Vegetable Dog Snacks

This range of dog snacks consist of compounded vegetable fibre in various sizes and offer a healthy, 100% natural alternative. These tasty treats are also specially designed to help clean your dog's teeth.



Natural scratching post

This natural scratching post, with plush cover and curved structure, not only looks stylish but allows your cat to instinctively sharpen and strengthen their claws regularly without damaging your home furnishings.


Act now to combat firework fear!


With their popularity ever increasing, firework parties are no longer confined to November 5th. On any evening during the autumn months, you may see (or hear!) fireworks let off in your area.

If your pet is badly affected by fireworks, this could be an on-going problem and it really helps to plan ahead.

It will greatly help your pet if you can create a safe, snug environment for it to go when fireworks are likely.

We have some helpful suggestions:

 A product called Adaptil/Feliway that mimics the release of natural pheromones given to puppies and kittens while feeding from their mothers, which creates a feeling of reassurance and well-being. This is available either as a plug in device, or a collar.

 A completely natural product called Zylkene in the form of a palatable powder which is mixed with food and can be given for short periods or continuously whenever you feel there is a danger of a stressful situation.

We constantly receive positive feedback from delighted owners

who have tried these products and are pleased to have found drug free solutions for their pets.

If you would like to know more about the products or would like some advice, just pop in and have a chat with our reception staff.



Opening Times

Monday to Friday 8.30am – 7pm
Consult/surgery: 9am – 12.30pm 2pm – 7pm
Saturday 9am – 1pm
Sunday Open clinics – please call for details

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